

No.

(Two Cover System)
KTPP ACT

GOVERNMENT OF KARNATAKA

**BANGALORE MEDICAL COLLEGE AND RESEARCH INSTITUTE
SUPER SPECIALITY HOSPITAL (PMSSY)
VICTORIA HOSPITAL CAMPUS, BANGALORE-560002**

BID DOCUMENT

ENQUIRY NO: BMCRI/SSH/SUP-TEND 04/2018-19 ; Dated: 26/07/2018

Maintenance of Oxygen manifold, Air compressor, Vaccum Pump and Medical Gas pipeline
at BMCRI-Super Speciality Hospital

CHECK LIST
DOCUMENTS TO BE ENCLOSED ALONG WITH TENDER

(Enclose the papers in following order)

First Cover – Techno commercial bid

1.	Name of tenderer			
2.	The tenderer should have an organization to provide the necessary management of service required to successfully execute the contract. The tenderer should provide complete information on the size of the company with the number, qualification, training and experience of the employees.			
3.	The Tenderer should have the Registered / Branch Office in Bangalore, proof of the same to be uploaded.			
4.	PAN No			
5.	GST No			
6.	The annual financial turnover of the Bidder of last three years minimum 50 lakhs for each year. Copy of last three years 2015-16,2016-17,2017-18 duly certified by chartered accountant	Page No.	YES	NO
7.	Reg. certificate of PF, ESI and labour license.	Page No.	YES	NO
8.	List of clients where similar nature of work executed.	Page No.	YES	NO
9.	Performance satisfactory Certificate along with work order copies (Minimum 3 organisations) in the last 3 years.	Page No.	YES	NO
10.	Self declaration stating the firm is not black listed with any Government / Quasi Government Organizations/ Autonomous bodies/ corporation/ boards	Page No.	YES	NO
11.	Service center in Karnataka & Technical staff available.	Page No.	YES	NO
12.	Solvency Certificate of Rs 30 lakhs from a nationalized bank	Page No.	YES	NO
13.	Scanned Copy of DD towards the tender processing fee	Page No.	YES	NO
14.	Tender form duly Signed	Page No.	YES	NO

Signature of the Tenderer
Authorized Signatory

(2 cover)

GOVERNMENT OF KARNATAKA
BMCRI SUPER SPECIALITY HOSPITAL,
VICTORIA HOSPITAL CAMPUS, BANGALORE-560002

Telephones:-080-26981928,
Fax--- -----080-26705883

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TENDER REFERENCE No: **BMCRI/SSH/SUP-TEND 04/2018-19 Dated: 26/07/2018**

Tenders may be uploaded from : 28/07/2018
Last date for uploading the tenders : 28/08/2018 before 4-00 PM
Date of opening of tenders
(FIRST COVERS) : 30/08/2018 at 02-30 PM
(If , declared as general
Holiday, next working day)

TIME & DATE OF OPENING OF - Intimated later
SECOND COVER

ADDRESS FOR COMMUNICATION

SPECIAL OFFICER
BMCRI SUPER SPECIALITY HOSPITAL
VICTORIA HOSPITAL CAMPUS,BANGALORE-560002

SECTION- I. INVITATION FOR TENDERS (IFT)

IFT No. : BMCRI/SSH/SUP-TEND 04/2018-19; dated 26/07/2018

1. The Special Officer, BMCRI Super Speciality Hospital Bangalore-560002, invites tenders from eligible tenderers for listed in the Schedule of requirements **in Two cover bid system.**
2. The tenderers may submit the **item** listed. **Tenderers are advised to note the qualification criteria to qualify for award of the contract.**
3. Tender documents (and additional copies) may be downloaded in the e-procurement portal in the mentioned web link <https://eproc.karnataka.gov.in>.
4. Tenders must be accompanied by Earnest money deposit of the amount specified in the tender document, in the e-portal (Mode of payment: Credit card, Debit Card of the Axis Bank, NEFT,OTC)
5. Tender Processing Fee as per the e-procurement Portal.
6. Non refundable tender form fee of Rs.5000/- shall be paid in the form of DD favoring “Special Officer” PMSSY Super Speciality Hospital, Payable at Bangalore. The original DD shall be submitted to Special officer BMCRI Super Speciality Hospital on or before 30/08/2018 5.30pm. Scanned copy of DD should be uploaded in e-portal.
7. Other details can be seen in the tender documents
8. And also can be viewed and downloaded from www.bmcricssh.org

Special officer,
BMC&RI Super Speciality Hospital,
Bangalore

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Sl. No.	Particulars
1)	Instruction to Bidder
2)	General Conditions of Contract (GCC)
3)	introduction and scope of work
4)	Special conditions of contract
5)	Technical specifications (maintenance schedule)
6)	Bid Form

SECTION -1
INSTRUCTIONS TO BIDDER

- A. The bidders are expected to examine all instructions, form, terms, specifications etc., In the bidding documents. Failure to furnish all information as stipulated in the bidding documents or submission of a bid not in compliance to the bidding documents will be at the bidder's risk and may result in rejection of bid.
- B. **COST OF BIDDING** - The Bidder shall bear all the costs associated with the preparation and submission of its Bid and " The Owner /Employer" will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the Bidding process.

1. AMENDMENT OF BIDDING DOCUMENTS

- 1.1 At any time prior to the deadline for submission of bids, the Purchaser may, for any reason modify the Bidding Documents by amendment.
- 1.2 The amendment will be notified in e portal and will be binding on them.
- 1.3 In order to afford prospective Bidders reasonable time to take the amendment into account in preparing their bids, the Purchaser may at their own discretion, extend the deadlines for the submission of the bid.

2. DOCUMENTS COMPRISING BID

The Bidder shall submit the following documents in cover -1 that is Technical bid.

- 2.1 The bidder should pay **EMD of Rs. 50,000/-** (Rupees Fifty Thousand only) in the e-portal.
- 2.2 Name and Address of Organization and their technical employees.
- 2.3 Whether proprietary / partnership/ Company / Pvt. Ltd., (supported by documents).
- 2.4 Experience in executing similar capacity work supported by documentary evidence to be enclosed (for last 3 years).
- 2.5 The agency should produce satisfactory certificates at least from 3 clients in the last three years and also submit documentary proof of the same.
 - A. The bidder should have all tools and tackles for operation and maintenance for the said work. The spares required for the maintenance of medical gas pipeline including Oxygen, Vaccum, Air and other outlets

- B. The Air Compressor and Vaccum Pump maintenance successful bidder will be responsible for all maintenance including the spares like oil, Gasket, coils, rings and other.
- 2.6 The annual turnover of 50 lakhs during each of the last three years (2015-2016, 2016-2017 & 2017-18) for Similar kind of service, consolidated report duly certified by Chartered Accountant.
- 2.7 PAN & GST number shall be furnished.
- 2.8 The contractor / Agency should enclose the registration copy of ESI, PF and service Tax and contract labour license or correspondence of these agencies shall be the responsibility of the agency.
- 2.9 The agency should cover work men compensation policy to the labour.
- 2.10 GST returns to be enclosed.
- 2.11 Solvency Certificate for Rs 30 Lakh from any Nationalized Bank should be enclosed.(certificate to be dated on or after the notification of tender)
- 2.12 The Tenderer should have the Registered / Branch Office in Bangalore, proof of the same to be uploaded.

PRICE SHALL NOT BE INDICATED ANYWHERE IN THE TECHNICAL BID. IF THE PRICE IS INDICATED ANY WHERE IN THE TECHNICAL BID, THEIR BID WILL BE REJECTED

3. PRICE BID (COVER-2)

- 3.1 The price shall be the sum total of medical gas pipeline maintenance and maintenance of air compressors, vaccum pums and deployment of a technician per shift
- 3.2 The price along with the break up details of all duties, taxes, and other levies to be mentioned.
- 3.3 The prices shall remain FIRM throughout the contractual period/extended period, if any.

4. DOCUMENTS ESTABLISHING BIDDERS ELIGIBILITY AND QUALIFICATION

The owner will determine to its satisfaction that the Bidder has the financial, technical and man power capability necessary to perform the contract and meet the requirements of minimum qualifying criteria. An affirmative determination will be a prerequisite for award of the contract to the Bidder; the negative determination will result in rejection of the Bidder's bid.

- a. That the bidder has an organization to provide the necessary management of service required to successfully execute the contract. The bidder should provide complete information on the size of the Company with the number, qualification, training and experience of the employees. (Technical and others)
- b. The Agency should have executed single order of like nature of work tendered. The details of such order should be furnished.
- c. Based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidders, the tender inviting authority will determine the capabilities with respect of financial technical, production and man power etc.,

5. EARNEST MONEY DEPOSIT:

- (a) EMD amount of **Rs.50,000/- the EMD** to be paid in the e-portal.
- (b) Unsuccessful Tenderer's earnest money deposit will be discharged/returned as promptly as possible as but not later than 30 days after the expiration of the period of tender validity prescribed by the Purchaser, pursuant to tender document
- (c) The successful Tenderer's earnest money deposit will be discharged upon the Tenderer signing the Contract.
- (d) The tender security may be forfeited: if a Tenderer withdraws its tender during the period of tender validity specified by the Tenderer on the Tender Form;

6. PERFORMANCE SECURITY

Within 15 days from the date of award of contract the successful tenderer shall furnish the performance security 10% of the contract price in the form of DD as a security to the hospital along with the Contract agreement.

7. PERIOD OF VALIDITY OF BIDS

- 7.1 Bids shall remain valid for 180 days from the date of Bid opening prescribed by clause. A bid expressed to be valid for a shorter period may be rejected by the owner/Employer as non-responsive.
- 7.2 In exceptional circumstances, the Owner / Employer may solicit the Bidder's consent to an extension of the period of validity. The request and the response there to shall be made in writing or by fax. Bidder may refuse the request without thereby, forfeiting their Bid Security. A bidder granting their request will not be required nor permitted to modify its bid.

8. PREPARTION AND SIGNING OF BID

- 8.1 The Bidder shall prepare single stage two part Bids that is, Technical Bid and Price Bid.
- 8.2 The Bid shall be typed or written and shall be signed by the Bidder or persons duly authorized to bind the Bidder to the contract. The letter of authorization shall be indicated by written Power of attorney accompanying the Bid. All pages of the Bid, except for un-amended printed literature, shall be initiated and stamped by the person by or persons signing the Bid.
- 8.3 The Bid shall contain non interlineations, erasures or over writing except as necessary to correct errors made by the Bidder, in which case such corrections shall be initiated by the person or persons signing the Bid.

9. SUBMISSION OF BIDS

Bids Shall be uploaded in the e-portal and shall be opened on the date of tender opening

10. DEADLINE FOR SUBMISSION AND DATE OF OPENING OF BIDS i.e., TECHNICAL BID (UNPRICED) AND PRICE BID.

- 10.1 The dead line for submission of Bids and the date of opening of Bids shall (subject as follows) be as indicated in the Press Tender Notice and any corrigendum thereof.
- 10.2 Bids must be received as specified on the date and time as mentioned in the "Press Tender Notice". Bids will be opened in the presence of bidders' representative who choose to attend. In the event of due date being declared a closed holiday then the due date for submission of Bids and the opening of Bids will be the following working day at the appointed time.

11. LATE BIDS

Any Bid received after the deadline for submissions of Bids prescribed, pursuant to above clause will be rejected.

12. OPENING OF BIDS

- 12.1 The tender inviting authority will open the Technical Bid in the eportal, interested tenderers shall attend the technical bid opening. The bidders' representatives who are present shall furnish letter of authority from their firm to attend the Bid opening.

- 12.2 Price Bid of Bidders whose offers (Technical bid) are found technically and commercially substantially responsive will be opened on a date to be intimated later to these Bidders. All other Bids shall be deemed to have been rejected for any further consideration / evaluation.
- 12.3 Price Bids of Bidders whose techno - commercial Bids have been rejected shall not be opened or read out at the price Bid opening and may at the discretion of the Special Officer, be returned to the Bidder as such and shall not be considered further for re-evaluation irrespective of the circumstances.

13. AWARD OF CONTRACT

Tender accepting authority intends to award the contract to the successful Bidder whose Bid has been determined to be substantially responsive, lowest evaluated bid, provided further that the bidder has been determined by the tender accepting authority. Tender shall be awarded for a period of one year and shall be extended for another one year, if found satisfactory.

14. RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDS

The Tender Accepting Authority (TAA) reserves the right to accept or reject any bid during the bidding process and reject all bids at any time prior to award of contract, without thereby, incurring any liability to the effected bidder to bidders on the grounds of the employers action, The Special Officer, BMCRI- SSH is not bound to accept the lowest or any bid.

15. NOTIFICATION OF AWARD AND SIGNING OF CONTRACT

Prior to the expiry of the period of Bid validity, the successful Bidder will be notified by registered post / fax that its Bid has been accepted by enclosing detailed order copy in duplicate. This will constitute the formation of the contract and date of the contract shall be the date of such notification.

SECTION – II
GENERAL CONDITIONS OF CONTRACT

1. Tenderers / bidders are advised to visit the Hospital sufficiently in advance before the last date fixed for submission of the tender. A Tenderer / bidder shall be deemed: to have full knowledge of all the relevant documents, site, etc., whether he inspects them or not.
2. Tenderer / Bidders or their authorized agents alone are allowed to participate in the opening of the tender.
3. All charges on account of terminal or sales tax, etc., and other duties on materials required for the purpose of executing the work shall be borne by the tenderer / bidder himself.
4. In the event of the tender / bid being accepted, the contract must be signed by the tenderer / bidder and in the case of a registered partnership firm, the tender should be signed by the managing partner or authorized signatory or in the case of company, tender should be signed by its secretary or authorized signatory.
5. The contractor shall take possession of the site and begin operation not later than 10 days from the date as intimated by BMCRI SSH. Failure to do so will be treated as breach of contract leading to termination of agreement, forfeiture of the EMD. Further the contractor will be black listed and BMCRI Super Speciality Hospital will be free to make alternate arrangements for operation of the work site.
6. Tender documents are not transferable.
7. In the event of a dispute between BMCRI Super Speciality Hospital and the contractor, the dispute would be subject to the jurisdiction of the courts in Bangalore City.
8. The contractor / Bidder shall not assign or sublet is contract.
9. The contractor / Bidder shall carryout the work as detailed in the schedule. Technical specification and documents.
10. The Contractor /Bidder shall provide adequate trained staff under suitable trained supervision: to efficiently carryout the duties as per the agreement to the entire satisfaction of the hospital. For this purpose, it is understood that the contractor will engage sufficient number of trained staff and supervisory staff.
11. The operating / supervisory staff shall possess the knowledge of rescue operation and first aid.
12. The contractor / Bidders shall carryout his duties for 24 hours in a day, 7 days a week and 365 days in a year without any break during the contract period.

13. The contractor / Bidder shall provide his staff all necessary tools and equipment at his own cost.
14. The contractor / Bidder shall ensure that all his employees attend to their duties in the Institute with uniform and suitable identity badges.
15. In case the Contractor / bidder fails to carry out the work to the satisfaction of the BMCRI Super Speciality Hospital Bio medical Engineer and if there is any disruption in the smooth functioning of the work, the contractor shall pay to the hospital Rs.500/- per day as penal charges and these penal charges shall be recovered from the maintenance charges to be paid by the hospital to the contractor /bidder. Penalty shall double with every complaint received.
16. If the contractor/bidder fails to comply with the requirements of the schedule/contractor agreement, the hospital has right to terminate the contract with the prior one month notice and after recovery of the amounts that are due from the contractor / bidder towards the Institute.
17. Regarding the working hours of the supervisory staff / operators or any other staff shall be governed by the labour laws in force at the time.
18. The bio-data of the supervisory / operating personnel along with the recent passport size photo is to be furnished. And biometric attendance shall be compulsory to monitor the shifts of the employees deployed. Wages will be given based on the biometric attendance and the service provided.
19. During the duty hours the technician not to allow go out of the hospital if found out of the premises a Penalty of Rs.500/- will be charged. If the same incident occurs for more than 2 times than a penalty shall double for every notice issued.
19. **Insurance:** All the workers of the contractor working for the maintenance work at BMCRI Super Speciality Hospital shall be covered under insurance at the cost of the contractor.
20. The Contractor must employ adult and skilled labour only. Employment of child labour will lead to the termination of the contract. All deployed staff should be above the age of 18. The Contractor shall engage only such workers, whose antecedents have been thoroughly verified, including character and police verification and other formalities. The Contractor shall be fully responsible for the conduct of his staff.
21. The persons deployed by the Contractor should be less than 50 years of age, properly trained, have requisite Experience and skills for carrying out Technician work using appropriate materials and tools/equipment.

20. DURATION AND TERMINATION :

- a. This maintenance contract shall be effective for a period of 12 months and order will be given for one year initially and extended for another 12 months if the work of the agency is found satisfactory.
 - b. The Special Officer shall be entitled to unilaterally terminate the contract granted to the contractor without assigning any reasons thereof by giving one calendar months notice.
21. The Contractor / bidder shall specify the monthly and year wise for one year operation and maintenance charges both in figures and words in the bid price schedule accompanying the tender document. The maintenance charges quoted rates shall remain firm during the entire contract period.
 22. The successful bidder should handover the entire installation in proper working condition as taken over by them at the time of contract after completion of the contract period.
 23. Tenders of only those tenders who fulfill the terms and conditions of this tender will be considered for evaluation. The tenderers will undergo evaluation at every stage of processing and any tenderer found at any stage, not in conformity with the stipulated tender conditions including specification/ found to be having defective and incomplete documents will be rejected.
 24. For every complaint a penalty of Rs 500 shall be charged. If the same compliant repeats more than once, then the penalty shall double on every notice that has been issued.
 25. For every Absence of Manifold technician per shift a penalty of Rs 500 /- shall be imposed the penalty shall double if the shortage continues in the succeeding months

SECTION: V
SPECIAL TERMS AND CONDITION

I. Manifold and Medical Gas Pipeline Maintenance

1. Separate centralized medical gas manifold is installed at BMCRI Super Speciality Hospital. From the gas manifold uninterrupted supply of oxygen, medical air and vacuum is facilitated through copper pipe lines of various sizes to OT, ICU and other departments in the hospital. A technician shall be stationed at the BMCRI-Super Speciality hospital manifold round the clock, shall attend to the calls whenever necessary.
2. The contractor has to coordinate with the gas suppliers and end users by day to day operating and maintaining the manifold to provide uninterrupted medical gas supply to all the gas outlets installed all over the hospital round the clock duly maintaining logs and records.
3. The contractor / Bidder shall provide his staff all necessary tools and equipment at his own cost.
4. The contractor / Bidder shall carry out his duties for 24 hrs in a day, 7 days a week and 365 days in a year without any break during the contract period. Cleaning of plant rooms and keeping it free from dust, etc.,
In co-ordination with gas suppliers and end users, operating, maintaining and carrying out the works as follows:
5. Operation and day to day maintenance of medical gas installations and medical air plant, vacuum plant, gas outlets and alarm units, medical gas duct rooms in each floor etc, installed at BMCRI Super Speciality Hospital.
6. Receipt of oxygen gas cylinders at plant room.
7. Fixing of oxygen gas cylinders to manifold, operating and monitoring.
8. Checking for leakages at cylinder valves, etc, and taking preventive actions for arresting it. Returning of used empty cylinders to suppliers at the plant room.
9. Operating and monitoring of air compressor plant and vacuum plant.
10. To insist with gas supplier for receipt and return of gas cylinders as required.
11. The agency / contractor has to carry out periodical maintenance of all medical gases and installations, checking of oil levels, oil insulation, painting of equipments and any maintenance work as and when required.
12. The imported components required while carrying out preventive maintenance or repairs shall be arranged by the Contractor / agency with the original suppliers duly obtaining

approval for the work and cost from the hospital. However, the cost incurred for the component will not be borne by BMCRI SSH. A necessary co-ordination will be given by BMCRI towards documentation.

14. The maintenance works as per manufacturer's recommendations / major breakdowns, maintenance works requiring external expertise / spares and materials, etc., are to be executed by the agency duly obtaining approval for the works and cost from the Institute.
15. The agency / contractor has to co-ordinate to plan gas procurement / management well in advance for uninterrupted supply of gases to the end users.
16. The Agency / Contractor has to rectify the defects pointed out by the electrical inspectorate with respect to electrical panels installed at gas manifold during their periodical inspection.
17. A qualified technical staff supervision is required during emergencies and breakdowns and also no unauthorized persons should be allowed to operate the equipment apart from operation and maintaining employee.
18. The Agency / Contractor should not change the operation and maintenance staff very frequently in order to avoid any lapses from the new corners.
19. All equipment and spares cost required for the maintenance of Manifold, medical Gas pipeline in the hospital including gas outlets shall be borne by the contractor.

SECTION-V

SCHEDULE OF REQUIREMENTS

1. The maintenance contract consists of Operation & Maintenance of medical gases installation, medical air plant, vacuum plant, gas outlets, alarm units and medical gas pipeline duct rooms etc., at BMCRI Super Speciality Hospital.

SI No	Name of the Hospitals
1	Medical gas pipelines and outlets in the hospital
1	Air Compressor-02 Nos
2	Vaccum Pump- 02 Nos

2. The Contractor / agency shall provide adequate trained staff under trained supervision to effectively carry out the duties as per the agreement to the entire satisfaction of the Hospital. For this purpose it is understood that the contractor / agency will engage sufficient number of trained staff and supervisory staff.
3. All the personnel like Technicians / Supervisors / Electricians for round the clock duties of medical gas manifold have to be deployed by the contractor / Agency.
4. A qualified Engineer should be available on all days in case of emergency breakdowns.
5. There should be round the clock service in which minimum one technician should be available.
6. The operating / supervisory staff shall possess the knowledge of fire fighting and first aid.
7. The salary and other emoluments to the employees / staff shall be paid by the contractor / agency and shall strictly comply with all rules and regulations, statutory or otherwise under labour laws.
8. The BMCRI Super Speciality Hospital shall not be liable for any of the acts done by the employee / staff of the agency formal operation. There shall not be any loss or damage caused to the BMCRI Super Speciality Hospital on account of any negligence, carelessness acts omissions of the Agency's employee / staff, the same shall be made good by the Contractor/Agency.

9. Need based man power to be positioned as and when required in addition to the regular operating staff to carry out preventive maintenance.
10. The operating/ supervisory staff shall possess the knowledge of fire fighting and first aid.
11. The log book of the gas manifold shall be maintained with daily entries in the requisite pro forma to be given by the contractor along with the monthly maintenance bills to the hospital for verification. Monthly maintenance bills without the extract of the log book shall be liable to be rejected.
12. The contractor / agency should also maintain other formats, statements as per requirement of BMCRI Super Speciality Hospital.
13. The operating staff / supervisory personnel shall have basic knowledge and technical skill of pumps, hydrant lines, filter plant, ,D.M. plant etc., and shall be capable of independently carrying out the emergency repair works.
14. The contractor / operator / supervisory personnel shall have a clear working knowledge of the various electrical circuits and shall not meddle /alter the electrical circuits without the permission of the Bio Medical Engineer .
15. The bio-data of the operating personnel along with the recent passport size photo is to be furnished and the employees deployed should not be more than 50 years of age. Age proofs in the form of govt ID's should be submitted.
16. All the equipments, control panels, outlets, pipelines, valves, etc, should be operated and maintained by the contractor / agency.
17. The gas manifold area and surrounding area shall be kept clean and tidy from time to time.
18. It is the responsibility of the contractor to make payments for any kind of compensation to their employees in the event of accidents or any other unforeseen circumstances and the hospital will not be responsible for such acts. Necessary safety measures are to be taken by the Agency while operating or during break downs or any other unforeseen circumstances.
19. The Special Officer or any other officer authorized by the Special Officer Will issues procedures to be followed, shift duties, etc., to the agency which have to be carried out and complied.
20. A invoice has to be raised in the name of BMCRI Super Speciality Hospital, and it has be submitted to the office on every 5th calendar month. Your bills will be cleared on submission of ESI, PF and bank statements for doing the payment to the employees deployed.

21. Persons to be deployed 24 X7 at BMCRI Super Speciality Hospital.
22. The wages of the workers should be credited into their bank account (nationalized banks only) and the necessary supporting documents should be enclosed while submitting the next month bill. No cash payment is permissible & such payments are to be treated at par with non- payment of wages. There must be no deviation whatsoever in this regard. Bank statement for having remitted the salary has to be produced. The bank should be a nationalized bank.
23. The details of remittance of Bank Statement, ESI/EPF/Service Tax and other statutory dues should be enclosed along with the bill for the next month.
24. If the agency is covered under ESI/PF act then the Employee-wise details of ESI, EPF & other statutory dues contribution paid is to be submitted on time for the employees deployed at this hospital. **The firm / agency shall nominate one of their staff to produce their ESI and EPF User Id and Password and provide the details asked by BMCRI- SSH office regarding the ESI and EPF payments, download their uploaded ECR copies to this office.** Before submission of the 1st month bills, the ESI and EPF User Id and Password should be submitted to this office. The security Deposit shall be released without interest after 3 month of completion of the contract period only after being satisfied of the successful completion of the contract and no liabilities from the Agency or its employees. In case of any complaint, the security deposit shall be discharged only after adjusting all dues, liabilities etc. including withdrawals of EPF of workers engaged during contract period or after submitting the individual EPF account details to be certified by Provident fund commissioner's office, submission of receipts of payment of service tax (month wise details) duly certified by Central Custom & Excise office etc., if any, as specified in the tender at appropriate places.
25. The Successful Bidder shall submit an undertaking on a stamp paper that all statutory Labour Laws including Minimum Wages Act, ESI ,EPF, WAGES to the employess engaged at BMCRI-Super Speciality Hospital is being complied and any differences regarding the above shall be the responsibility of the bidder. And the hospital shall take legal actions if the agency is found to be at fault in terms of remitting the ESI,EPF & WAGES to its employees. The mentioned undertaking shall be submitted along with the contract paper
26. The Contractor should ensure to maintain adequate number of manpower as per Financial Bid and also arrange a pool of stand by staff/supervisor. In case any staff/supervisor absences from the duty, the reliever of equal status shall be provided by the Contractor from an existing pool of staff. If the numbers of workers/supervisor reported are less than the minimum required as per Financial Bid a penalty @ Rs.500/- (Rupees Five Hundred Only) per worker per day will be deducted from the bill and also the wages for the absent workers will be deducted. Any Manpower should not be deputed in double or triple shift.
27. The Contractor shall provide a bio-data with a photograph as well as copies of identity cards

of all the persons engaged by him for working in the Victoria hospital premises and also get their Police verification done before engagement in the premises. Same should be submitted before getting their biometrics registered.

28. Payment will be made in the first week of the succeeding month upon submission of the bill in the triplicate. Payment of the bill will be based on computerized print outs in standardized proforma approved by BMC&RI Super Speciality Hospital, along with computer generated attendance sheet (biometric) in respect of the persons deployed. It should be certified by Prof and HOD Anaesthesiology, Bio medical Engineer and submitted in triplicate on 5th of every month. Attendance shall be verified with 3 documents i) Biometric, ii) NS Grade Attendance, iii) Contractor's Attendance. However, the Biometric attendance shall be final and wage payment shall be done purely based on biometrics.

Section VI:

TENDER FORM

Date:.....

IFT No:-.....

TO: (Name and address of purchaser)

Gentlemen and/or Ladies :

Having examined the Tender Documents including Addenda Nos..... [*insert numbers*], the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver..... (*Description of Goods and Services*) in conformity with the said tender documents in accordance with the Schedule of Prices attached herewith and made part of this tender.

We undertake, if our tender is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements. If our tender is accepted, we will submit a Demand draft in a sum equivalent to 10 percent of the Contract Price for the due performance of the Contract, in the form prescribed by the Purchaser.

We agree to abide by this tender for the Tender validity period specified in the ITT and it shall remain binding upon us and may be accepted at any time before the expiration of that period. Until a formal contract is prepared and executed, this tender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

(Signature) (in the capacity of)
Duly authorized to sign Tender for and on behalf of
Date:.....

THE SCOPE OF MAINTENANCE SHOULD INCLUDE:

I. Comprehensive Maintenance work of Medical gas manifold and Pipeline system

- A. Mandatorily providing 24 hrs a day, 365 days a year technical/trained man power to be stationed at the gas manifold room of the hospital as designated by BMCRI Super Speciality Hospital.
- B. Keeping the installations in perfect working order. Operation of entire medical gas system from gas source to outlet. Outlet replacement if any shall be the responsibility of the contractor.
- C. Ensuring uninterrupted gas supply round the clock and attending to all related complaints.
- D. Co-ordinating with specified gas suppliers and end user on a day to day basis.
- E. Medical gas cylinder management in manifold room & arranging for refilling of gas cylinders from designated gas suppliers.
- F. Routine periodic maintenance of the entire system as per component manufacturer's recommendations.
- G. Maintenance of Log books with recordings on hourly basis regarding gas consumption at manifold, gas cylinder status and other maintenance work carried out in detail - to be endorsed by Department faculty on daily basis.
- H. Maintenance of receipts and official papers from gas suppliers in accordance with user Department requirements.
- I. All equipment and spares cost required for the maintenance of Manifold, medical Gas pipeline including gas outlets shall be borne by the contractor.

II . Comprehensive Maintenance of Air Compressor & Vaccum Pump

- A. Bidder should ensure the periodic maintenance of all Air Compressor & Vaccum Pump installed at manifold.
- B. All equipment and spares cost required for the maintenance of Air Compressor & Vaccum Pump shall be borne by the contractor

Note:

- 1. **For CMC of Air Compressor and Vacum Pump, the bidder is strongly recommended to visit the hospital manifold before quoting the price for CMC.**
- 2. **One manifold technician to be deployed in each of 3 shifts, i.e 24/7, 365 days. Cost of the technician shall be covered in the quotes. No separate wages shall be claimed for the deployed manifold technician or any spares that is required for executing the above said work.**

SELF DECLARATION

To,

Special Officer,
BMCRI Super Speciality Hospital,
Victoria Hospital Campus,
Bangalore – 02.

Tender Notification No:-----

Date-----

For Maintenance of Oxygen manifold, Air compressor, Vaccum Pump and Medical gas pipeline, We

M/s. -----

1. The tenderer should have an organization to provide the necessary management
2. Self declaration stating the firm is not black listed with any State Government / Central Government / Quasi Government Organization.

The Tenderer failure to furnish all information as stipulated in the tender documents or submission of a tender not in compliance to the tender documents will be rejected.