



GOVERNMENT OF KARNATAKA



**BANGALORE MEDICAL COLLEGE AND RESEARCH INSTITUTE
SUPER SPECIALITY HOSPITAL (PMSSY)
VICTORIA HOSPITAL CAMPUS, BANGALORE 560002**

**BID DOCUMENT FOR PEST CONTROL AT
BMCRI- SUPER SPECIALITY HOSPITAL**

ENQUIRY NO: BMCRI/SSH/SUP-TEND 05/2018-19 DATED 03/10/2018

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VICTORIA HOSPITAL CAMPUS, K.R. ROAD BANGALORE-560002**

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TENDER FOR PEST CONTROL SERVICE AT BMCRI SUPER SPECIALITY HOSPITAL (PMSSY), Bangalore.

TENDER REFERENCE: BMCRI/SSH/SUP-TEND/05/2018-19; Dated 03/10/2018

Tenders may be uploaded from: 05/10/2018

Last date for uploading the tenders: 05/11/2018 before 4-30 PM

Date of opening of tenders: 07/11/2018 at 2-30 PM

**(If, declared as general
Holiday, next working day)**

PLACE OF OPENING OF TENDERS / ADDRESS FOR COMMUNICATION :

**SPECIAL OFFICER,
BANGALORE MEDICAL COLLEGE & RESEARCH INSTITUTE
SUPER SPECIALITY HOSPITAL (PMSSY)
VICTORIA HOSPITAL CAMPUS, K.R. ROAD , BANGALORE-560002.**

TENDER ENQUIRY NO: BMCRI/SSH/SUP-TEND 05/2018-19 DATED 03/10/2018

TENDER FOR PEST CONTROL SERVICES

E bids are hereby invited for providing the Pest Control Services at BMC&RI Super Speciality Hospital, The tender document shall be downloaded from the website <http://www.eproc.karnataka.gov.in> and the document can be viewed and downloaded only in www.bmcricssh.org from **07/11/2018** and Rs 5000/- (Rupees five thousand only) should be submitted to this office as Tender document fee payable by non refundable demand draft/Banker Cheque of any Nationalized bank drawn in favour of **“Special Officer, PMSSY Super Speciality Hospital , Bangalore”** on or before 4.30 PM on 07/11/2018

The Technical Bids shall be opened at 2.30 PM on 07/11/2018 in BMCRI Super Speciality Hospital, Bangalore-02 online. Interested tenderers or their authorized representatives who may wish to be present.

The contract will be awarded initially for a period of one year. However it shall be extended for another one year on satisfactory performance by the agency.

INSTRUCTION TO THE TENDERERS

1. Two bid system will be followed. In the Technical Bid , the tenderer shall give the details of the techniques, chemicals, materials and the equipments used, along with schedule of visits and treatment. The Price bid should contain the amount for one month.
2. Each page of the tender must be signed with seal of the agency. Covering letter should indicate the list of enclosures.
3. The tender rates should preferably be typed in words as well as in figure.

4. The Technical Bid should be accompanied by an **Earnest Money Deposit (EMD) of Rs 25,000/-** (Twenty five thousand only) shall be paid online through e portal (NEFT/OTC). In the absence of EMD, the tender shall be rejected .The earnest money shall be refunded to the unsuccessful tenderers after finalization of the contract. It shall be refunded to successful Tenderer on the receipt of performance security deposit of **10%** of the contract value in the form of DD. No interest is payable on the EMD.
5. The tenderer is bound to submit an undertaking enclosed on a Stamp Paper of Rs. 100/- along with the tender.
6. Photocopy of PAN number and last 3 years Income Tax Certificate should be submitted.
7. Performance/Experience certificate issued by the organization where such types of works/jobs have been performed should be attached. If Pest Control service has been provided / providing service to BMCRI- Super Speciality Hospital, then the bidder shall enclose service satisfactory certificate compulsorily.
8. The tender shall be evaluated in 2 parts:-
 - Technical bid:** Only the pre-qualification bids shall be opened online before the tenderers who wish to be present.
 - Financial (Price) Bid:** The Financial (Price) Bid of those firms that qualify and are technically approved by the committee shall be opened thereafter.
9. The Technical bid should contain the following:
 - a) Technical bid tender form
 - b) Tender fee of Rs.5000/- (Non refundable) in the form of Demand Draft/Pay order from a commercial bank drawn in favour of “Special Officer, PMSSY Super Speciality Hospital”, payable at Bangalore before the day of opening the tender (07/11/2018 2 30 pm)
 - c) Earnest Money Deposit of Rs.25,000/- shall be paid online through e portal (NEFT/OTC)
 - d) Registration Certificate of firm/ Establishment as service provider
 - e) Copy of GST Registration details
 - f) Copy of Registration Certificate of Firm/Agency/Organization as service provider.
 - g) Copy of PAN Number
 - h) Annual Turnover sheet for last three financial years certified by CA

- i) Income Tax returns for the last 3 financial years
- j) Copy of ISO certification for Pest Control service.
- k) The declaration in the prescribed format (Annexure A) enclosed should be submitted along with the Technical Bid.
- l) If the bidder has already provided service at BMCRI Super Speciality Hospital, then Service Satisfactory Certificate is a must.
- m) Service Satisfactory Certificates from other institutes/ Hospitals where similar nature of work has been done, 03 Organisations in the last 3 years.
- n) Solvency Certificate for an amount of 5 lakhs after the date of notification of tender

10. Performance Satisfactory certificate for the last three years wherever service of similar nature has been provided.

11. It is mandatory to enclose service satisfactory certificate if the bidder has served/serving this hospital in the last three years. Failure to submit such documents will lead to bid rejection.

GENERAL TERMS & CONDITIONS

1. All Pest Control Services in the premises of the hospital will be the sole Responsibility of the contractor. The services will have to be provided at regular intervals in each specified areas.
2. All material required for these services will have to be arranged by the contractor and it should be of the best quality, not detrimental to the health of hospital staff or patients. Modern equipments are to be used and the list of the equipments to be used is to be submitted in the tender. Safety in this regard will be the sole responsibility of the contractor.
3. The contractor must specify the chemicals along with percentage and quantity, which will be used. The contractor will only use the chemicals/pesticides which are approved by the Govt.
4. The Hospital will be under no legal obligation to provide employment to any of the personnel of the contractor and the department recognizes no employer – employee relationship between the department and the personnel deployed by the contractor.
5. The contractor shall not employ any person who has not completed the eighteen years of age.
6. The contractor shall comply with all the statutory provisions as laid down under various Labour Laws/Acts/Rules like Minimum Wages, Provident Fund, ESI, Bonus, Gratuity, Contract Labour Act and under Labour Laws/Acts/Rules in force from time to time at his own cost. In case of violation of any such statutory provisions under Labour Laws or any other law applicable by the Contractor, there will not be any liability on Hospital.
7. The Hospital shall not be responsible financially or otherwise for any injury to the staff deployed by the contractor in the course of performing the duty for and on the behalf of the contractor.
8. The contractor shall not engage any sub-contractor or transfer the contract to any other firm/agency.
9. The Hospital shall not be responsible financially or otherwise for any

injury to the staff deployed by the contractor in the course of performing the duty for and on the behalf of the contractor.

10. If any information furnished by the contractor is found to be incorrect at any time, the tender/contract/agreement is liable to be terminated without any notice and the security is liable to be forfeited by the department.
11. The tenderer submitting a tender would be presumed to have considered and accepted all the terms and conditions of the tender.
12. Special Officer, BMCRI-Super Speciality Hospital reserves all the rights to accept or reject any or all the tenders without assigning any reason.
13. The successful tenderer shall provide a Judicial Stamp Paper of Rs.100/- for preparing a contract agreement.
14. Tender forms are not transferable.
15. The quotations should be unconditional.
16. Any Act on the part of the contractor to influence anybody in the institute is liable to rejection of the tender.
17. In the event of any breach/violation or contravention of any terms and condition contained therein by the contractor, the said earnest money deposit will be forfeited.
18. Payment will be made on submission of bills duly verified by the concerned officers and TDS will be deducted as per rules.
19. Litigations if any will be in the jurisdiction of the Bangalore city.
20. Any person who is in Government Service or an employee of the department should not be made a partner to the contract by the contractor directly or indirectly in any manner whatsoever.
21. Any act on the part of the tenderers to influence anybody in the hospital is liable for rejection of his tender.
22. The Special Officer, BMCRI-Super Speciality Hospital, reserves the full and exclusive right to accept or reject any or all the tenders without assigning any reasons and also to cancel the supply order at any time.

23. The firm / tenderer intending to participate in the tender should first ensure that they fulfill all the eligibility criteria as prescribed in terms & conditions enclosed
24. The running rate contract will be governed by the terms & conditions laid down in the tender form.
25. It will be the sole responsibility of the contractor that the men engaged are trained and the contractor will be liable for damages, any mishap, directly or indirectly caused by staff deployed by him.
26. **The deployed person for pest control service has to visit the hospital twice daily (2 times on all 365 days) and he has to register his attendance on the biometric after submission of the police verification details. Penalty of 250 shall be levied if he is absent for a particular shift of a day from the monthly bills. . If the service provider continues to be at fault even after a warning, then the penalty shall double on each notice that has been issued.**
27. **The person deployed by the agency shall wear proper uniform and have an ID card.**
28. Clearance of bill shall be strictly based on biometric attendance of the person deployed and also the salary statement of that person. The wages have to be deposited to a nationalized bank and the proof for same in the form of bank statement should be submitted.
29. The tenderer/ agency shall provide the pest control services **twice in a day**. The sprays for pest control shall be done twice in a day on all days in a month. Necessary traps for rodents shall be laid. Bed bugs & Beehives should be taken care of immediately.
30. Log book should be maintained and should be signed by the incharge of the wards/ICU/HDU/OT and other places in the hospital.
31. If Pests of any kind are found, immediate actions to treat them shall be taken. If the complaint persists for more than a day, strict action and penalty shall be charged on the firm.
32. For finalization of contract, the Tenderer whose rates as given in the Financial Bid, are the lowest in comparison to other tenderers will be considered as the Lowest Tenderer. If 2 bidders are found to be the lowest then, The preceding year's annual financial turnover will be considered. The bidder with higher annual financial turnover will be preferred.
33. On non satisfactory service, the contract shall be terminated with a notice of a month and the pending bills, security deposits shall be forfeited.

LIST OF AREAS FOR PEST CONTROL SERVICES

1. BMCRI- Super Speciality hospital building
2. Area between Super Speciality hospital wall and the outer boundary
3. Diesel Generator area.

Types of Pests – Mouse/Mosquito/Cockroaches/Housefly/Termites/Honey Bees/ Bed bugs/ Snakes

It is suggested that, the tenderer may visit the hospital on any working day to have a fair idea of the hospital building before submitting the quotation. Bed bugs should be specially treated if found in the hospital.

The price quoted shall include all types of pests and rodents' control service.

NOTE:

The person has to visit the hospital twice daily (on all 365 days) and he has to register his attendance on the biometric. Penalty of Rs 500 shall be levied if he is absent for a particular day from the monthly bills and Rs 250 shall be deducted if he is absent for a particular shift of the day.

The person deployed by the agency shall wear proper uniform and shall have an ID card. They shall poses police verification letter during the registration of biometrics.

The tenderer/ agency shall provide the pest control services twice in a day. The sprays for pest control shall be done twice in a day on all days in a month. Necessary traps for rodents shall be laid. Bed bugs & Beehives should be taken care of immediately.

FORMAT OF UNDERTAKING FOR PEST CONTROL SERVICES

To,

Special Officer
BMCRI Super Speciality Hospital,
Bangalore

I, the undersigned certify that,

1. I have gone through all the terms and conditions mentioned in the tender document and undertake to comply with them.
2. The rates quoted by me are valid and binding upon me for the entire period of contract.
3. The earnest money deposited by me shall remain in the custody of the Special Officer, BMCRI Super Speciality Hospital, Bangalore till the expiry of the contract.
4. The conditions here in contained shall form part of and shall be taken as included in the agreement itself.
5. I will be wholly responsible for providing Pest Control Services at BMCRI, Super Speciality Hospital
6. I shall be responsible to provide all benefits i.e. P F, Bonus, ESI and Gratuity etc. to eligible employees employed by me, and the documents will be provided to the Principal Employer as & when asked for.
7. I shall abide by the provisions of Minimum Wages Act 1948 and Contract Labour Act 1970 and other Labour Laws applicable from time To time.
8. Damage to hospital property if any, due to laps on my part/my Authorized agent may be recovered from me.
9. Should any laps occur on my part or my authorized agent while discharging the services, the hospital authorities may cancel my contract and award the work to another agency and the cost difference may be recovered from me.
10. I shall keep the premises neat and clean.
11. The material used for these services will be of best quality and not dangerous to human life.
12. In the event of any breach/violation of the terms and conditions, the competent authority shall be at liberty to terminate my contract and I shall forfeit the earnest money deposited by me.
13. The decision of the Special Officer, BMCRI-SSH will be binding upon me.

Signature of the tenderer with Seal of the agency

Technical Tender for Pest Control Service at BMC&RI Super Speciality Hospital,

1	Name of Tendering Company / Firm / Selected tenderers	
2	Name of owner / Partners / Directors	
3	Full Particulars of Office	
(A)	Address (Bangalore)	
(B)	Telephone No.	
(C)	Fax No.	
(D)	Email Address	
4	Annual turnover for last three years certified by Chartered Accountant for the financial years 2015-16, 2016-17,2017-18	
5	Registration Details :-	
	(A) PAN/GIR No.	
	(B) GST Registration No.	
6	Service Satisfactory Certificates from atleast 3 institutes/ Hospitals where similar nature of work has been done in the last 3 years	
7	Copy of ISO certification	
8	If the bidder has already provided service in the last 3 years at BMCRI Super Speciality Hospital, then Service Satisfactory Certificate is a must	
9	Solvency Certificate of Rs 5 lakhs from a nationalized bank to be dated after the notification of tender	
10	Details of tender form fee in the form of DD of Rs 5000 favouring Special Officer	
11	Tender form duly signed	
12	Self declaration	
13	Undertaking letter on a stamp paper	
14	The Tenderer should have the Registered / Branch Office in Bangalore, proof of the same to be uploaded.	

The above format may be used to provide requisite details.

Signature of owner / The Managing
Partner / Director

Date:

Name: Place:

Seal:

TENDER FORM

Date:

IFT No:

To
Special officer,
BMC&RI Super Speciality Hospital
Bangalore

Sir:

Having examined the Tender Documents including Addenda Nos.....
[insert numbers], the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provideservices (Description of Services) in conformity with the said tender documents in accordance with the Schedule of Prices attached in 2nd cover and made part of this tender.

We undertake, if our tender is accepted, to provide there services in accordance with the delivery schedule specified in the Schedule of Requirements.

If our tender is accepted, we will obtain DD of a bank in a sum equivalent to 10 percent of the Contract Price for the due performance of the Contract, in the form prescribed by the Purchaser.

We agree to abide by this tender for the Tender validity period specified in Clause 14.1 of the ITT and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this tender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988". We understand that you are not bound to accept the lowest or any tender you may Receive.

We clarify/confirm that we comply with the eligibility requirements as per ITT Clause 1 of the tender documents.

(Signature) (In the capacity of)
Duly authorized to sign Tender for and on behalf of

Date:

SELF DECLARATION

I, -----Son/Daughter of Shri -----
Proprietor/Partner/Director/Authorized Signatory of -----
--- am competent to sign this declaration and execute this tender document.

I have carefully read and understood all the terms and conditions of the tender and hereby convey my acceptance of the same.

The information/documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I/we, am/are well aware of the fact that furnishing of any false information/fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

Signature of authorized

Date:

Full Name:

Place:

Company's Seal:

N.B : The above declaration, duly signed and sealed by the authorized signatory of the company, should be enclosed with Technical tender

